

Fill in this information to identify the case:

Debtor 1 Cynthia Muse  
Debtor 2 \_\_\_\_\_  
(Spouse, if filing)  
United States Bankruptcy Court for the : Eastern District of Pennsylvania  
(State)  
Case number 19-16129-ELF

Official Form 410S1

Notice of Mortgage Payment Change

12/15

If the debtor's plan provides for payment of postpetition contractual installments on your claim secured by a security interest in the debtor's principal residence, you must use this form to give notice of any changes in the installment payment amount. File this form as a supplement to your proof of claim at least 21 days before the new payment amount is due. See Bankruptcy Rule 3002.1.

Name of creditor: M & T Bank

Court claim no. (if known): 3

Last four digits of any number you use to identify the debtor's account: XXXXXX3884

Date of payment change: 12/1/2021  
Must be at least 21 days after date of this notice

New total payment: \$484.29  
Principal, interest, and escrow, if any

Part 1: Escrow Account Payment Adjustment

1. Will there be a change in the debtor's escrow account payment?

- ☐ No  
☒ Yes. Attach a copy of the escrow account statement prepared in a form consistent with applicable nonbankruptcy law. Describe the basis for the change. If a statement is not attached, explain why: \_\_\_\_\_

Current escrow payment: \$ 129.40

New escrow payment : \$ 133.70

Part 2: Mortgage Payment Adjustment

2. Will the debtor's principal and interest payment change based on an adjustment to the interest rate in the debtor's variable-rate account?

- ☒ No  
☐ Yes Attach a copy of the rate change notice prepared in a form consistent with applicable nonbankruptcy law. If a notice is not attached, explain why: \_\_\_\_\_

Current interest rate: %

New interest rate: %

Current principal and interest payment: \$ \_\_\_\_\_

New principal and interest payment: \$ \_\_\_\_\_

Part 3: Other Payment Change

3. Will there be a change in the debtor's mortgage payment for a reason not listed above?

- ☒ No  
☐ Yes. Attach a copy of any documents describing the basis for the change, such as repayment plan or loan modification agreement.  
(Court approval may be required before the payment change can take effect.)

Reason for change: \_\_\_\_\_

Current mortgage payment: \$ \_\_\_\_\_

New mortgage payment: \$ \_\_\_\_\_

Debtor 1

Cynthia Muse

First Name Middle Name Last Name

Case number (if known) 19-16129-ELF

**Part 4: Sign Here**

The person completing this Notice must sign it. Sign and print your name and your title, if any, and state your address and telephone number.

Check the appropriate box.

☐ I am the creditor.

☒ I am the creditor's authorized agent

**I declare under penalty of perjury that the information provided in this Notice is true and correct to the best of my knowledge, information, and reasonable belief.**

X /s/Dana O'Brien Date 11/08/2021  
Signature

Print: Dana O'Brien Title Authorized Agent for Creditor  
First Name Middle Name Last Name

Company McCalla Raymer Leibert Pierce, LLC

Address 1544 Old Alabama Road  
Number Street  
Roswell GA 30076  
City State ZIP Code

Contact phone (312) 346-9088 X5188 Email Dana.OBrien@mccalla.com

In Re:  
Cynthia Muse

Bankruptcy Case No.: 19-16129-ELF  
Chapter: 13  
Judge: Eric L. Frank

CERTIFICATE OF SERVICE

I, Dana O'Brien, of McCalla Raymer Leibert Pierce, LLC, 1544 Old Alabama Road, Roswell, GA 30076, certify:

That I am, and at all times hereinafter mentioned, was more than 18 years of age;

That on the date below, I caused to be served a copy of the within NOTICE OF MORTGAGE PAYMENT CHANGE filed in this bankruptcy matter on the following parties at the addresses shown, by regular United States Mail, with proper postage affixed, unless another manner of service is expressly indicated:

Cynthia Muse  
3725 North 15Th Street  
Philadelphia, PA 19140

JOHN L. MCCLAIN *(served via ECF Notification)*  
John L. McClain and Associates  
Post Office Box 123  
Narberth, PA 19072

KENNETH E. WEST *(served via ECF Notification)*  
Office of the Chapter 13 Standing Trustee  
1234 Market Street - Suite 1813  
Philadelphia, PA 19107


United States Trustee *(served via ECF Notification)*  
Office of the U.S. Trustee  
200 Chestnut Street, Suite 502  
Philadelphia, PA 19106


I CERTIFY UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT.


Executed on: 11/09/2021 By: /s/Dana O'Brien  
(date) Dana O'Brien  
Authorized Agent for Creditor

CYNTHIA MUSE  
 3725 N 15TH ST  
 PHILADELPHIA PA 19140-3601

**Contact Us**

 **Customer Service:** 1-800-411-7627  
**Property Tax:** 1-866-406-0949  
**Property Insurance:** 1-888-882-1847  
**Home Purchase or Refinancing:** 1-800-479-1992  
**NMLS #381076**

 **Correspondence Address:**  
 PO BOX 1288  
 BUFFALO, NY 14240-1288

 <https://onlinebanking.mtb.com>

Loan Number: [REDACTED]  
 Property Address: 3725 N 15TH STREET  
 PHILADELPHIA PA, 19140  
 Statement Date: 10/14/21

Dear Customer,

As your mortgage partner, we strive to exceed your servicing expectations. We are providing you with the following review which details your escrow account activity. Please refer to our Frequently Asked Questions enclosure, or call one of the appropriate customer service numbers referenced above with any questions or concerns.

**Based on our review, you have too much money in your escrow account. Your payment is changing.**

This surplus was caused by changes in your taxes, insurance or escrow payments. Your Account History, page 2, shows what has already happened on your account. To see what we anticipate happening with your account over the next 12 months, turn to Projected Escrow Payments, page 3.

Your Mortgage Payment Options			
As a result of this review, we have determined your payment amount will change.	Payment Information	Current Monthly Payment	New Monthly Payment for 12/01/2021
	Principal & Interest:	\$350.59	\$350.59
	Escrow Payment:	\$129.40	\$133.70
	Escrow Shortage:	\$51.98	\$0.00
	<b>Total Payment:</b>	<b>\$531.97</b>	<b>\$484.29</b>

INTERNET REPRINT

The escrow surplus will be refunded to you under separate cover within the next few weeks, provided that all of your payments are presently up-to-date. Once you become current, please contact us to request a refund.

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## Your Account History\*\*

By comparing the actual escrow activity with the previous projections listed, you can determine where a difference may have occurred. If you have any questions about this statement, please call our Customer Service Department toll free at 1-800-411-7627.

Month	Projected Payment to Escrow	Actual Payment to Escrow	Description	Projected Disbursement	Actual Disbursement	Projected Balance	Actual Balance
<b>Beginning Balance</b>						<b>\$517.56</b>	<b>-\$5,979.63</b>
Dec 20	\$129.40	\$453.23 *				\$646.96	-\$5,526.40
Jan 21	\$129.40	*				\$776.36	-\$5,526.40
Feb 21	\$129.40	\$129.41 *	City/Village	\$451.76	\$456.33 *	\$454.00	-\$5,853.32
Mar 21	\$129.40	*				\$583.40	-\$5,853.32
Apr 21	\$129.40	\$298.15 *				\$712.80	-\$5,555.17
May 21	\$129.40	\$169.74 *				\$842.20	-\$5,385.43
Jun 21	\$129.40	\$169.74 *				\$971.60	-\$5,215.69
Jul 21	\$129.40	\$181.38 *				\$1,101.00	-\$5,034.31
Aug 21	\$129.40	\$181.38 *	Hazard Ins		\$1,148.00 *	\$1,230.40	-\$6,000.93
Sep 21	\$129.40	\$362.76 *	Hazard Ins	\$1,101.00		\$258.80 *	-\$5,638.17
Oct 21	\$129.40	\$6,207.46 *				\$388.20	\$569.29
Nov 21	\$129.40	\$129.40				\$517.60	\$698.69

The total amount of escrow payments received during this period was \$8,282.65 and the total escrow disbursements were \$1,604.33.

An asterisk (\*) indicates a difference from a previous estimate either in the date or the amount of the deposit/disbursement.

\*\* This section may also reflect anticipated escrow activity that has not yet occurred prior to the effective date of this analysis.

M&T Bank is attempting to collect a debt and any information obtained will be used for that purpose. To the extent your original obligation was discharged, or is subject to an automatic stay of bankruptcy under Title 11 of the United States Code, this statement is for compliance and/or informational purposes only and does not constitute an attempt to collect a debt or to impose personal liability for such obligation. However, M&T Bank retains rights under its security instrument, including the right to foreclose its lien.

## Projected Escrow Payments Over the Next 12 Months

## Anticipated Annual Disbursements

City Tax:	\$456.33
Hazard Ins:	\$1,148.00
<b>Total:</b>	<b>\$1,604.33</b>

The cushion allowed by federal law (RESPA) is two times your monthly escrow payment (excluding MIP/PMI), unless state law specifies a lower amount.

## Projected Escrow Balance Summary

M&T Bank expects to pay \$1,604.33 over the next 12 months.

Here's how to calculate your new monthly escrow payment:

Total Taxes and Insurance:	\$1,604.33
Divided by 12 months:	\$133.70
<b>New Monthly Escrow Payment:</b>	<b>\$133.70</b>

Projections for the coming year: The following summary shows anticipated activity in your escrow account for the next twelve months, which was used to calculate your payment above.

Month	Monthly Escrow Payment	Amount Scheduled to be Paid	Description	Projection Based On Current Balance	Projection Based On Required Balance
			<b>Beginning Balance</b>	<b>\$698.69</b>	<b>\$534.73</b>
Dec 21	\$133.70			\$832.39	\$668.43
Jan 22	\$133.70			\$966.09	\$802.13
Feb 22	\$133.70	\$456.33	City/Village	\$643.46	\$479.50
Mar 22	\$133.70			\$777.16	\$613.20
Apr 22	\$133.70			\$910.86	\$746.90
May 22	\$133.70			\$1,044.56	\$880.60
Jun 22	\$133.70			\$1,178.26	\$1,014.30
Jul 22	\$133.70			\$1,311.96	\$1,148.00
Aug 22	\$133.70			\$1,445.66	\$1,281.70
<b>Sep 22</b>	<b>\$133.70</b>	<b>\$1,148.00</b>	<b>Hazard Ins</b>	<b>\$431.36</b>	<b>\$267.40</b>
Oct 22	\$133.70			\$565.06	\$401.10
Nov 22	\$133.70			\$698.76	\$534.80

## Escrow Requirements, New Mortgage Payment and Anticipated Annual Disbursements

Projected Beginning Balance	\$698.69
-Required Minimum Balance	\$534.73
Escrow Surplus Amount	\$163.96

Your lowest monthly escrow balance for the next 12 months should reach \$267.40, which equals a total of two months escrow payment. To reach this balance, your required escrow amount after your 11/21 payment should be \$534.73, whereas your actual escrow balance is \$698.69. The difference, \$163.96, represents an escrow surplus.

## MORTGAGOR GUIDE TO FREQUENTLY ASKED ESCROW ANALYSIS QUESTIONS

### • Why am I receiving this escrow analysis statement?

Mortgage lenders are required by regulations to perform an annual review of your account and provide a hard copy statement for your records.

### • What is an escrow account?

An escrow account is an account created for the borrower that is used to pay any property taxes, homeowner's insurance and/or flood insurance (if applicable). As each mortgage payment is made, a dedicated portion is added to the escrow account to pay taxes and/or insurance.

### • What is an escrow payment?

The portion of your monthly payment that is held and used to pay your escrowed items as they become due.

### • How is my escrow payment determined?

The calculation used to determine the escrow portion of your payment is:

$$\begin{array}{r} 12 \text{ months of escrow payments} \\ + \text{Reserve}^* \\ \hline \div 12 \\ \hline = \text{Escrow payment} \end{array}$$

We gather the anticipated payments that are to be paid in the next 12-month time frame from when the escrow analysis was performed. These payments may either be known, based on the prior year's payments, or based on payments of similar residential properties. We forecast any anticipated increase or decrease and account for any existing escrow account balance. We collect 1/12th of this amount monthly.

\* An escrow reserve, also known as a cushion, is the amount of money collected to cover any unanticipated increases in your real estate tax or insurance premium payment. It acts as a buffer and helps to prevent your escrow account from being overdrawn. An escrow reserve exists on your account unless your mortgage documents or state law applies and is generally a two-month cushion.

### • Will my escrow payment amount remain the same if I remit the entire shortage amount at once?

Paying the full shortage amount will adjust your account resulting in the smallest possible increase in your monthly mortgage payment amount. It's important to keep in mind that any increase in your real estate tax amounts and/or insurance premium(s) may cause your payment amount to change even if you pay your shortage amount.

### • Am I required to pay the escrow shortage amount in full?

No, you are not required to pay the escrow shortage in full. If you choose not to remit a payment in full, the escrow shortage will be equally spread over 12 months of payments.

### • If I want to remit the full escrow shortage amount, what do I need to do?

You are not required to remit the full escrow shortage amount; however, if you choose to do so, you have two options:

- **Online:** Log in to M&T Online or Mobile Banking, select your mortgage account and click the "Pay Now" button. Your mortgage loan must be current to use this option.

– **By Mail:** Send a check made payable to M&T Bank and indicate on the memo line that you are making an escrow shortage payment. Please mail the check to: M&T Bank, Escrow Department, P.O. Box 64787, Baltimore, MD 21264-4787. If you are paying your escrow shortage, the funds will be applied immediately, however your mortgage statement may not reflect changes until the analysis effective date.

### • Why did my monthly escrow payment amount change?

Your payment may have increased for several reasons. Some of the most common reasons are:

- Increases in your property taxes and/or insurance premiums
- Increases in your property's tax assessment
- Changes in your insurance carrier
- Changes in your Tax due date
- Fewer deposits to escrow than expected

**TIP: Municipalities offer a few common tax exemptions for disability, homestead, senior and veteran status.**

**Check with your local tax office to see if you are eligible for these, or any other exemptions.**

### • Why didn't my payment go down when my taxes or insurance did?

The tax and/or insurance figures used for your analysis calculation are based on last amount(s) paid, or, where applicable, from your prior servicer or from your closing documents. If you have received more recently updated information from your tax assessor, please forward it to eta@mtb.com.

### • Information regarding insurance

Hazard insurance, also referred to as homeowner's insurance, is an insurance policy purchased to protect your property from certain hazards such as fire and theft. Policy coverage may vary. See your insurance policy information for details regarding your specific coverage(s).

If you decide to change your insurance carrier, please send the new policy information to: M&T Bank, It's Successors and/or Assigns, P.O. Box 5738, Springfield, OH 45501-5738. Or submit online at mycoverageinfo/mtb.com.

### • Do I need to send my tax and insurance bills each time they're due?

M&T receives the tax information directly from your municipality. Unless requested, you do not need to send them in. Tax bills are typically paid two to three weeks prior to the due date. If you want a supplemental, interim, or added assessment tax bill paid by us, you will need to forward it to eta@mtb.com.

M&T receives insurance information directly from your carrier. However, if you change insurance carriers, please go to mycoverageinfo/mtb.com to update your insurance information.

**If you have additional questions, please call us at 1-800-411-7627 Monday–Friday, 8:30am–9pm ET and we'll be happy to help.**

**We appreciate your business.  
Thank you for giving us the opportunity to serve your financial needs.**